



EXCELLENCE · INTEGRITY · COMPASSION

Non-Discrimination

Discrimination is Against the Law

The Cleveland Eye Clinic, PC and its associated locations comply with federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. For assistance, please call (423) 472-5401.

Cleveland Eye Clinic, PC and its associated locations:

1. Provide free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters (in person, when available or video)
- Written information in other formats

2. Provide free language services to people whose primary language is not English, such as:

- Qualified interpreters (Video)
- Information written in other languages

If you need these services, contact:

Our office:

Phone: (423) 472-5401

If you believe that the Cleveland Eye Clinic, PC or its associated locations have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Tracey Abbott

2560 Business Park Dr. NE

Cleveland, TN 37311

Phone: (423) 472-5401

Email: tabbott@clevelandeyeclinicpc.com

Fax: (423)479-3060

Section 1557 – Affordable Care Act (ACA)

Attentino: If you speak a language other than English, language assistance services are available to you free of charge. Our language line solution is (855) 350-7840. Our staff will assist you with this service.

Español (Spanish) ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (855) 350-7840 (TTY: 711).

Tiếng Việt (Vietnamese) CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số (855) 350-7840 (TTY: 711).

한국어 (Korean) 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. (855) 350-7840 (TTY: 711)번으로 전화해 주십시오.

繁體中文 (Chinese) 注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 1-855-350-7840 - (TTY: 711)。

ગુજરાતી (Gujarati) યુ ના: જો તમે જરાતી બોલતા હો, તો િન:લુ ભાષા સહાય સેવાઓ તમારા માટ ઉપલબ્ધ છ. ફોન કરો (855) 350-7840 (TTY: 711).

Français (French) Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le (855) 350-7840 (ATS: 711).

አማርኛ (Amharic) ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች: በነጻ ሊያግዝዎት ተዘጋጅተዋል: ወደ ሚከተለው ቁጥር ይደውሉ (855) 350-7840 (መስማት ለተሳናቸው: 711).

हिंदी (Hindi) ध्यान द: यद आप हदी बोलते ह तो आपके िलए मुफ्त म भाषा सहायता सेवाएं उपलब्ध ह। (855) 350-7840 (TTY: 711) पर कॉल कर।

Kreyòl Ayisyen (French Creole) ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele (855) 350-7840 (TTY: 711).

Русский (Russian) ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните (855) 350-7840 (телетайп: 711).

العربية (Arabic) ملحوظة: إذا تبتك تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل مقر ب (855) 350-7840 - 1-هاتف الصم والبكم:

Português (Portuguese) ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para (855) 350-7840 (TTY: 711).

فارسی (Farsi) فراهم می باشد. اب (TTY: 711) توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای امشد. - تماس بگیرید

Deutsch (German) ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: (855) 350-7840 (TTY: 711).

日本語 (Japanese) 注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。(855) 350-7840 (TTY: 711) まで、お電話にてご連絡ください。